

Frequently Asked Questions	ANSWERS
Do I need an Amazon account?	**Yes**, if you don't have an account, you'll need to **sign up to redeem** your voucher. You can use an existing account if you already have an account.
How many credits do I get?	Amazon bookshelf vouchers are **ONLY for four-year students** and are dispersed differently over that time: • 1st and 2nd Year students get $400. • 3rd and 4th year students get $600.
Can I use any email address?	**Yes**, you can use any email to sign up. It does not need to be connected to Dell Scholars.
Does my voucher cover shipping fees?	**It depends**, your Bookshelf Voucher will cover shipping costs on eligible purchases, provided the cost does not exceed your voucher balance. However, if you have an existing Amazon account with Prime benefits, shipping is free. Otherwise, to qualify for free shipping, ensure your order meets the $35 minimum requirement.
Can Bookshelf Vouchers be used for other purchases on Amazon?	**No,** vouchers can only be used to purchase books/textbooks.
Do I have to pay for the books that I purchase?	**No**, your Bookshelf Voucher balance will be applied to the cost of any of the books you choose to buy. Any **remaining balance would be paid by you**.
How do I know my voucher has been applied?	A credit will show on the book's detail page and in checkout prior to purchase. After purchase, you can see that your voucher was applied in "Your Orders."
How long does the voucher last?	The funds you receive are for the **entire school year**. Use your funds wisely and ensure you have enough for both, fall and spring semesters.
Can I keep the books I redeem with my voucher?	**Yes,** the books are yours to keep regardless of format choice. If you purchase a Kindle book, the book will remain linked with the account you purchased it with.